



WOLF KITCHEN & BATH

NO CHARGE REPLACEMENT PARTS

DATE: _____ **# OF PAGES** _____ **INCLUDING COVER SHEET**

ACCT. #: _____
COMPANY: _____
CONTACT: _____
PHONE #: _____
FAX #: _____
PO#: _____

REPLACEMENT PART ORDER (RPO)

- RPOs are for non-chargeable items needing replacement due to manufacturer error of damage.
- RPOs of 5 or more pcs. require field inspection & signed authorization and QA done by Wolf Sales consultant and a photo.

SHIP TO:
NAME: _____
ADDRESS: _____
CITY: _____
STATE/ZIP: _____

ORIG. PO/DATE: _____
or ORIG. ORDER #: _____
(REQUIRED FOR PROCESSING)
SHIPPING: **FEDEX** **WOLF TRUCK**
Wolf CSR: _____

TO AVOID ORDER DELAYS: REMEMBER TO NOTE HINGING & DOOR/DRAWER LOCATIONS

Qty	Description of Part	For which Cabinet?	Hinging	Loc	Style Name	Style #	# Times Replaced	Reason Code
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					

SPECIAL NOTES: _____

Qty	Item	Style #	Reason Code	Item	Style #	Reason Code
	Hinge (adjustable or 6-way)			Shelf Clips (clear) - 12/pkg		
	Touch Up Kit			Bumper Pads (clear) - 50/pkg		
	Touch Up Stick					

Reason for Replacement Codes:

01	Shipment Shortage	13	Runs in Finish	23	Excessive Glue
02	Missing Item	14	Sand Through	24	Loose Joint
03	Wrong Item in Carton	16	Finish Peeling/Bubbling	25	Built Wrong
04	Machined Wrong	17	Open Joint	26	Out of Square
06	Bowed/Warped	18	Joint not Flush	27	Staple Blow Out
07	Wood Characteristic	19	Open Miter	34	Door Center Panels - Shifting, Rattling, Shriking
10	Finish Color Variation	20	Scratch, Chip, Dent	VM	Hardware issues - Hinges, Glides, Shelf Clips
11	Delaminating - Laminate/Veneer/Foil	21	Shelf Holes Misaligned	OR	Order Processing Error
12	Rough/Starved Finish	22	Split in Wood		

WOLF KITCHEN & BATH
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